

Office use only

Connote no: _____ Date of pickup: _____

Booked by: _____ Date booked: _____

Tooltechnic Systems

REPAIR ORDER FORM

63-65 Quantum Close
Dandenong South VIC 3175

Your Reference No: _____ Date: _____

> **One Repair Order Form per tool please** <

Service Fax: 03 9799 9766

<p>Contact Name: _____</p> <p>Return tool to: _____ Invoice to: _____ <input type="checkbox"/> Dealer <input type="checkbox"/> Customer <input type="checkbox"/> Dealer <input type="checkbox"/> Customer</p> <p>Dealer Name & Address: _____ _____ _____</p> <p>Phone: _____ Fax: _____</p> <p>Email: _____</p>	<p>Pickup Details: Required pickup time: Between _____ AM/PM & _____ AM/PM Box dimensions in cm: (L) _____ x (W) _____ x (H) _____ Total package weight: _____ kg</p> <p>Please ensure that these details are accurate to avoid unnecessary delays.</p> <p>Please select one of the following: <input type="checkbox"/> This box contains one tool only. <input type="checkbox"/> This box contains more than one tool and the other tool's details are on separate forms. <input type="checkbox"/> This tool is in a box with other tools and the box details are on another form.</p>
<p>Customer Name & Address: <input type="checkbox"/> Pickup from customer</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>Phone: _____ Fax: _____</p> <p>Email: _____</p>	<p>Tool Details: Model Name: _____ (eg: ETS 150/5 EQ)</p> <p>Serial Number: _____ (M-Nr / S-Nr)</p> <p>Model ID Number: _____ (B-Nr / T-Nr)</p>
<p>Please Mark:</p> <p><input type="checkbox"/> Mechanical Defect <input type="checkbox"/> Electrical Defect <input type="checkbox"/> Fall, Breakage <input type="checkbox"/> Deformation <input type="checkbox"/> Noise, Vibration <input type="checkbox"/> Overheating <input type="checkbox"/> Wear</p>	<p>Details of breakdown: _____ _____ _____</p> <p>Accessories: The plug-it lead must be returned with the tool. _____</p>
<p>Please Mark:</p> <p><input type="checkbox"/> Repair without a quote: If the repair cost is under \$80.00* I authorize the repair to be carried out and will receive a bonus of free return postage. However, if the repair cost is greater than \$80.00* I will automatically receive a quote and have to pay the return postage costs.</p> <p><input type="checkbox"/> I would like to receive a quote. Therefore I <i>pass</i> on the bonus of free return postage and agree to pay the return postage costs.</p> <p><input type="checkbox"/> Warranty - please attach a photocopy of proof of purchase and the Warranty Confirmation.</p>	

PLEASE NOTE: If you decide not to go ahead with the repair you will be charged a quotation fee of **\$33.00*** and the tool may be returned disassembled. All dust extractors and tools must be clean before sending for repair. Dust extractors sent with full or partially full dust bags or in a state that requires the unit to be cleaned before inspection will incur charges. Some dusts found in extractors or sanders can be hazardous to health. If your tools are used in a hazardous environment **YOU MUST** state this to our office prior to the arrangement of pick up. It is an offence to transport hazardous substances.

* All prices are inclusive of GST.